

Cactus Software
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MSP COMPETENCY NETWORK™

Dear Colleagues,

Many of you may remember my name and/or face from my previously submitted articles in HcPro and NAMSS publications, contributions to numerous industry resources and presentations, my honor in serving as NAMSS President, or my many years of working in this respected profession. As a Medical Services Professional (MSP), I continue to have the wonderful opportunity to talk, visit, work and meet with so many of you during my 30 plus year career (*there's no stopping me now!*) To those of you who are meeting me for the first time through my written word – it's a pleasure!

Now, I expand my professional roadmap yet again, by introducing you to my company, Team Med Global Consulting, and my column, **The MSP Competency Network™**. I have the good fortune to connect, exclusively, with my CACTUS Software colleagues through this monthly newsletter. This column will take a positive outlook on the industry, focusing on the term “stimulus.” My intent of outreach to you is to provoke thought, introduce research findings, share some general healthcare news that could potentially affect each of us, and to offer and ask for opinions now and then. In my column, you will see a blend of relevant one-time only topics or a series of themed subject matter that will span over several months. Whatever the outcome, you will discover that my column will **ALWAYS** stimulate your mind and will **ALWAYS** be about you – the MSP. It is only through efforts to support your ongoing professional development that our profession will be best able to respond to the uncertainty of health care in the future and the role we will play. That is the reason CACTUS, a pioneer in credentialing software, and Team Med Global Consulting, with a vision toward the future, are partnering in this e-networking format.

The name of my column reinforces exactly this objective: Respond to projected industry trends and focus on the future of health care. It is relevant to all **MSPs**, it will provide each of you information to improve your professional **competence** and it will help build a **network** of knowledge, as well as strengthen collegiality.

The **MSP Competency Network™** is one of the ways that I will be introducing an entirely new approach about defining our profession so that the value of MSPs is obvious to all health care professionals. This will involve new ways to look at what we do and how we do it. Just consider this column as your monthly exercise to stretch your mind!

Sneak Peak: Look for the October issue in this series, “**MSP Competency – Let's Get Started.**”

Until next we speak...SMILE