



“A Systematic Approach to Physician Competence”

***A **Complimentary** 90-Minute, Two-Part Webinar Series
developed especially for the Medical Services Professional
(MSP)***

***Sponsored through the educational collaboration with
Team Med Global Consulting and the Missouri Association
Medical Staff Services (MoAMSS)***



Do you struggle with getting started on how to comply with Joint Commission Standards and Regulations pertaining to physician competence? Do you need resources to help give you an overview of quality? Does your Medical Staff quality plan include the necessary elements to successfully assist healthcare professionals in evaluating physician performance? Do you want to learn how to measure the effectiveness of your physician competency program?

The answers to these questions and others like these will be answered by attending this complimentary webinar series.

Part 1: “Design an Effective Medical Staff Quality Program”

Wednesday, April 21, 2010

**9:00 – 10:30 a.m., Pacific Time
10:00 – 11:30 a.m., Mountain Time
11:00 – 12:30 p.m., Central Time
Noon – 1:30 p.m., Eastern Time**

Part 1 Objectives:

1. Discuss the top 3 challenges (*standards interpretation and compliance, plan development, measuring effectiveness*) related to both the FPPE and OPPE requirements.
2. Develop an individualized physician quality policy and performance evaluation support documents checklist.
3. Determine how and who develops quality goals to measure physician performance.
4. Decide who will be responsible to track, collect, monitor, analyze and distribute quality performance data.

Part 2: “Put Into Practice and Measure the Quality Plan”

Wednesday, May 5, 2010

**9:00 – 10:30 a.m., Pacific Time
10:00 – 11:30 a.m., Mountain Time
11:00 – 12:30 p.m., Central Time
Noon – 1:30 p.m., Eastern Time**

Part 2 Objectives:

1. Understand essentials before activating the quality plan.
2. Learn strategies on how to implement the quality plan.
3. Learn how to measure the effectiveness of the quality plan.

Presenters:

Donna Goestenkors, CPMSM

President – Team Med Global Consulting, LLC
Glen Carbon, IL

Dr. Mary Baker, CPMSM, CPCS

President – Medical Staff Plus Consulting, LLC, USA
& Sidra Medical & Research Center, Doha, Qatar

Susan Peiffer, MSHA, MSMT

Performance Improvement Coordinator
Sacred Heart Hospital
Eau Claire, WI

To Register for this Webinar Series:

Format: Online webinar

Registration Details:

<https://www1.gotomeeting.com/register/950493841>

Cost: No Charge

Those Who Should Attend:

National Association Medical Staff Services (NAMSS) Members

Medical Staff Services Professionals

National Association of Healthcare Quality (NAHQ) Members

Quality/Performance Improvement Professionals

American College of Healthcare Executives

American Society of Quality

American Health Information Management Association (AHIMA) Members

National Human Resources Association (NHRA) Members

Healthcare Vendors of Credentialing and Quality Software

Mercury Healthcare PPO members

CGIH members

Continuing Education Credit:

(Approved for NAMSS continuing education credit by the National Association Medical Staff Services
Application made to the National Association of Healthcare Quality)

TOTAL HOURS = 3 CEUs (Part 1 and Part 2)

(1.5 CEUs for each part)

Join Team Med Global Consulting (www.teammedglobal.com) and leading industry
educators in this content and resources-rich program.